

BEFORE THE  
POSTAL RATE COMMISSION  
WASHINGTON, D.C. 20268-0001

EXPERIMENTAL RATE AND SERVICE CHANGES  
TO IMPLEMENT NEGOTIATED SERVICE AGREEMENT  
WITH CAPITAL ONE SERVICES, INC.

Docket No. MC2002-2

REVISED RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS WILSON  
TO INTERROGATORIES OF OFFICE OF THE CONSUMER ADVOCATE (ERRATA)  
(OCA/USPS-T4-5)

The United States Postal Service hereby provides the revised response of witness Wilson to the following interrogatory of Office of the Consumer Advocate: OCA/USPS-T4-5, filed on October 4, 2002. The response is revised to reflect recently available information that more completely answers the question. Also, the original response to part (c) incorrectly gave the number of active participant codes in FY2000 and FY2001. The revised answer gives the number of participant codes that were actually used in those years.

The interrogatory is stated verbatim and is followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

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November 25, 2002

RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS WILSON  
TO INTERROGATORY OF THE OFFICE OF THE CONSUMER ADVOCATE

Revised 11/25/02

**OCA/USPS-T4-5.** Please refer to your testimony at page 3, lines 21-23

- (a) For First-Class Mail, please provide the volume that bears the endorsement Address Service Requested (ASR) or Change Service Requested (CSF) in FY 2000 and 2001.
- (b) For First-Class Mail, please provide the volume that bears the endorsement ASR or CSR on which the electronic correction fee was charged in FY 2000 and FY 2001.
- (c) Please provide the number of First-Class mailers that were charged an electronic correction fee, and the volume and amount charged for each mailer in FY 2000 and FY 2001.

**RESPONSE:**

(a) The USPS does not track the total volume of First-Class Mail entered into the mailstream bearing either an Address Service Requested or a Change Service Requested endorsement. The endorsement Address Service Requested may be used separately or in conjunction with ACS participation. The endorsement Change Service Requested upon First-Class Mail requires mailer participation in the ACS program.

(b) The below information was retrieved from raw data archived by the ACS program office at the National Customer Support Center (NCSC). The raw data represents transaction records received from CFS units. The raw data does not equal the total number of ACS notices provided to customers due to quality control processes performed as part of the ACS fulfillment, such as elimination of duplicate notices or removal of records not matching the expected format. Since the raw data of ACS notices and the actual ACS notices fulfilled differs only slightly, the below data is perceived to closely approximate the information sought.

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Total approximate volume of First-Class Mail bearing the Change Service

Requested endorsement that received an electronic ACS notification in:

FY 2000	Not available, data incomplete
FY 2001	2,783,320

Total approximate volume of First-Class Mail bearing the Address Service

Requested (ASR) endorsement that received an electronic ACS notification in:

FY2000	Not available, data incomplete
FY2001	24,224,939

(c) The number of First-Class mailers that were provided electronic ACS  
notices via the ACS program are:

FY 2000	=	Not available
FY 2001	=	819

## **CERTIFICATE OF SERVICE**

I hereby certify that I have this day served the foregoing document upon all participants of record in this proceeding in accordance with section 12 of the Rules of Practice.

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Nan K. McKenzie

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